

XUPERMASK RETURN FORM

To return items, please complete this form and email it to chat@xupermask.com.

Please see next page for shipping instructions

CUSTOMER INFORMATION

Customer Name: _____ Date Return Requested: _____

Order #: _____

RETURN CODES

Use appropriate letter for reason of return.

- | | |
|--------------------------|---------------------------------|
| A Changed mind | E Incorrect size |
| B Incorrect quantity | F Damaged |
| C Ordered wrong product | G Other (please describe) _____ |
| D Incorrect item shipped | _____ |

RETURNED PRODUCTS

**If more space is needed, please attach additional sheet with items listed.

QUANTITY	SIZE/DESCRIPTION	RETURN CODE

Refund will be made in the same payment method used on your original purchase. Please note, the shipping cost of \$12.99 will be deducted from your refund. Original shipping cost is non-refundable.

XUPERMASK TO FILL OUT

DATE: _____ REVIEWED BY: _____

APPROVED _____ RA NUMBER: _____

NOT APPROVED _____ REASON WHY: _____

RETURN POLICY

We strive for 100% customer satisfaction and offer a 14-day return policy.

To be eligible for a return, your item must be in the same condition that you received it, unworn or unused, with tags, clear plastic film covering the fans, and in its original packaging, including all contents. You will also need the receipt or proof of purchase. If you would like to try XUPERMASK on first to make sure it fits, please wear a fabric mask under it. If you try on XUPERMASK without a fabric mask, or if you remove the clear plastic covering the fans, your return will not be accepted.

Only items that have been purchased directly from XUPERMASK website can be returned to XUPERMASK OPCO LLC. Products purchased through other retailers must be returned in accordance with their respective returns and refund policies. Original shipping cost is non-refundable.

XUPERMASK RETURN SHIPPING INSTRUCTIONS

Did you remember to:

1. Check all tags and clear stickers are still attached to XUPERMASK?
2. Check that you have included all of the original packaging?
3. Check that XUPERMASK is in the same condition in which you received it?
4. Include this form (once XUPERMASK has filled in R.A. Number) in the package?
5. Use pre-paid shipping label provided by XUPERMASK to ship return package?